

# Seniors' Wrap Around.

Every  
One  
Matters.

WrapAround is a process that can be best described as a collaborative, team-based approach to accessing services and life planning.

Our WrapAround program supports Immigrant, Francophone and Canadian born seniors, aged 55+, who live at home but have few community or social supports – leaving them isolated and at higher risk of hospitalization or long-term care placement. The individuals we support have complex needs in multiple life domains (health, housing, finances, emotional, social, safety, legal, spiritual and education) and often lack knowledge of the health and social services available to them due to cultural, language and social barriers.

As a concerned community agency or organization, family physician, health care professional, faith community or family member, you may refer isolated seniors to our WrapAround program. A referred senior will be partnered with one of our WrapAround Facilitators. The facilitator will develop a coordinated care plan based on the assessment and identified needs. Facilitators improve service coordination, and help blend the perspectives of multiple and often culturally diverse team members.

WrapAround supports the senior to access and use community resources effectively and helps to increase the senior's capacity for coping, planning and problem solving. The WrapAround model respects the values and culture of the senior and facilitates social supports and community integration. With more knowledge about wellness and healthy living, participating seniors move forward with improved resilience and quality of life.

With the right combination of supports in place, seniors participating in the WrapAround program will find solutions to many of their day-to-day concerns and live happier, healthier lives in their own homes.

## Locally, our partners include:

- Victorian Order of Nurses
- Across Languages
- Association canadienne française de l'Ontario, Conseil régional de London-Sarnia
- Community Services Coordination Network
- Council for London Seniors
- Pathways

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 London  
InterCommunity  
Health Centre



## Our Vision

Building opportunities for healthy and inclusive communities.

## Our Mission

We provide inclusive and equitable health and social services to those who experience barriers to care, and we foster the active participation of individuals and communities that we serve.

## Our Core Values

At the Health Centre we commit to: social justice, equity, caring, inclusion and respect.

**To refer a seniors to the WrapAround program, please call Adriana Diaz, Team Lead, at 519-660-0875 x 226, email [adiaz@lihc.on.ca](mailto:adiaz@lihc.on.ca) or fax 519-642-1532**