

The London InterCommunity Health Centre and Regional HIV/AIDS Connection are looking for an Outreach Worker to support our clients who are living with, or are at risk of contracting the Hepatitis C virus (HCV). The Hepatitis C Care program is a collaborative initiative between the London InterCommunity Health Centre, the Regional HIV/AIDS Connection, and Infectious Diseases Care specialists, at St. Joseph's Hospital.

This role works as part of an interdisciplinary team, and provides street level outreach activities to marginalized community members living with/at risk of acquiring hepatitis C virus. This position will coordinate, design and deliver education and training sessions, provide instrumental support services and promote referrals to Hepatitis C testing and treatment. High level of engagement with the clients is essential for successful Hepatitis C prevention and treatment.

The successful candidate will act with professionalism and courtesy toward clients, the general public and colleagues and will demonstrate knowledge and valuing of the client's life situation.

Specific tasks and responsibilities include but not limited to:

- Active outreach in the community, including correctional facilities, and other spaces that are frequented by community members living with/at risk of acquiring HCV.
- Accompany clients to medical appointments, if requested, to provide emotional support.
- Support the: Hepatitis C Specialist, Fibro Scan and Outreach Hepatitis C Screening Clinics at the Centre or out in the community.
- Support the weekly drop in activities dedicated to engage clients who are already on HCV treatment.
- Offer HIV education and testing to people living with, or are at risk of HIV/HCV.
- Organize community testing blitzes geared to people at risk of HIV/HCV.
- Offer prevention and harm reduction education as well as distribution of harm reduction supplies to people who at risk of acquiring HCV, in an individual or group setting.
- Promote and facilitate the utilization of peer support workers within the program.
- Engage and support individuals, who have successfully completed the HCV treatment, to participate in peer programming activities.
- Schedule peer shifts and assign support, education and outreach activities to peer workers.
- Support peers to develop skills in HCV prevention, education and addiction issues, with a focus on harm reduction.
- Network with internal and community partners to ensure an optimal continuum of health & social services through all stages of HCV education, support, care and treatment.

Qualifications

- Post-secondary education in social services and/or experience providing education/support/counseling to adults.
- Direct experience with communities at risk.
- Minimum three (3) years' experience working within the harm reduction model of service delivery.
- Training and rigorous application of safe sharps handling practices.
- Knowledge of different substances and how they may impact on a person's behavior.
- Knowledge about HIV/HCV transmission, social determinants of health related issues; an asset.
- Excellent advocacy and negotiation skills.
- French proficiency, bilingual skills; an asset, and ability to work with diverse communities with respect, sensitivity, creativity, innovation, cultural understanding, non-judgement and facilitation skills.
- Demonstrated ability to work under pressure, to anticipate potential problems/conflicts and take appropriate actions and to meet deadlines.
- Ability to work some evening and/or weekend shifts.

- Valid driver's license for work-related duties preferred.
- Basic First AID, CPR, Crisis Prevention Intervention, and ability to obtain a satisfactory Vulnerable Positions Screening (Police Check).
- Strong computer skills, including the use of MS Office Products and Electronic Medical Records (Telus Practice Solutions currently in use).

Work/Life Balance Approach

This full time position offers a competitive salary, complimented with membership in the Healthcare of Ontario Pension Plan (HOOPP) as well as paid vacation and professional development time. To promote time to recharge, our normal work week is 37.5 hours, Monday to Friday, evening/weekend flexibility is required. Paid sick and emergency days are available to all staff for self and family care.

A dress atmosphere best described as "casually professional", a recognized Positive Space for staff and community and a commitment to hiring staff that reflect the diversity of our clients and community we serve demonstrate we are an equal opportunity employer.

Qualified applicants are encouraged to apply for this position by forwarding a covering letter, stating the position title in your covering letter, and resume by **March 18th, 2019 at 12:00 am** to the attention of Roger Kabuya.

Mail: London InterCommunity Health Centre
659 Dundas Street
London, Ontario, N5W 2Z1

Email: jobposting@lihc.on.ca

Fax: (519) 642-1532

We are equal opportunity employer committed to hiring staff that reflect the diversity of the clients and community that we serve. Should you require accommodation in making an application please contact our office. We thank all applicants for their interest, only those selected to proceed in the competition will be contacted.