

## Employment Opportunity

### InReach Worker

- 14 month contract; possibility of extension
- Start January 2020
- Full Time; 37.5 hours/wk
- Competitive Salary
- Downtown location
- Extended Health Benefits
- Optional HOOPP Participation
- Paid Vacation
- Paid Wellness Days
- No Travel
- Positive Space Employer
- Innovative Workplace

Every  
One  
Matters.

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London InterCommunity  
Health Centre

As a member of the Client Care Specialist team, the **InReach Worker** is the first point of contact for visitors to our busy, downtown location.

This role will ensure that the first steps of accessible, appropriate, and responsive care is provided. Fostering a connection to outreach services, system navigation or system partners, the InReach Worker interacts with all those who walk through our doors in an engaging, upbeat manner.

This role is ideally suited for someone who is accustomed to working with the populations we serve. Ease in communication, personable mannerisms and a non-judgemental approach to others are key skills applicants should be able to demonstrate.

Actively contributing to a safe and welcoming environment for everyone, this role assists in enforcing client bans or trespassing orders. As well, they respond collaboratively to onsite Emergency Response Codes utilizing their proven de-escalation and crisis assessment skills. Ideally, escalated situations are averted through preventative intervention.

#### What we're looking for

- 5 years experience working with highly vulnerable people who experience barriers to care, including criminalized substance use, stigma, homelessness, struggles with mental or spiritual health, and poverty; required.
- Formal training in Mental Health First Aid, Assertive Engagement Training, Management of Aggressive Behaviour, Non-violent Crisis Intervention, Trauma-Informed Care; completion of two or more is required.
- Social service or health care post secondary education/training; considered an asset.
- Protection, Security & Investigation, Police Foundations, or other related tactical training; considered an asset.
- Significant experience working within the framework of Harm Reduction, its practices and philosophy.
- Excellent communication and reasoning skills, French language skills are an asset.
- Knowledge and value of the social determinates of health.

#### How to Apply

Qualified applicants are encouraged to apply by forwarding a resume by **Dec. 18 2019:**

Mail: 659 Dundas Street, London, Ontario, N5W 2Z1

Email: [jobposting@lihc.on.ca](mailto:jobposting@lihc.on.ca)

Fax: (519) 642-1532

Should you require accommodation in making an application please let us know, we're happy to help. We are committed to hiring staff that reflect the diversity of the clients and community we serve.