

Full-Time Support Worker, HIV/AIDS Care

For more than 30 years, the London InterCommunity Health Centre has provided health and social services to those who experience barriers to care including poverty, homelessness, language or culture, and complex and/or chronic health conditions including mental health and addictions. Today, with four busy clinics in three of London's most under-served regions, the organization is viewed as a community leader in newcomer health, care of marginalized women, issues of health equity, client-led service development and the advancement of partnerships that improve access to vital services for people who are at the margins in our community. Throughout the COVID-19 pandemic, we have maintained our operations in a centralized location and innovated new ways to continue to support our staff and clients through this difficult time with minimal interruption to our service delivery.

About the Position

The Health Centre is looking for a dedicated and passionate Support Worker to join our HIV/AIDS care team. This role works in collaboration with our system partners to provide outreach HIV testing, education and support to the population at risk of acquiring HIV, Hepatitis C and other Sexually Transmitted Infections.

The primary focus of the Support Worker is to provide culturally appropriate, harm reduction based, informative and sensitive anonymous HIV Point of Care (POC) testing. This includes educating those at risk on the factors contributing to the transmission of HIV, both before and after the testing process.

This role will also assess, consult and connect the client to medical and social referrals, including both

agencies and professionals. This involves promoting teamwork and collaborative working relationships with staff, volunteers, and providers in the community, demonstrating a commitment to and knowledge of community capacity building.

The Support Worker is sensitive to the diversity within priority populations and exhibits a willingness to work in ways that will meet the client's needs where they are at. The successful candidate will act with professionalism and courtesy toward clients, the general public and colleagues, and will demonstrate knowledge and valuing of the clients' unique life situation.

This full-time position typically works Monday to Friday, 37.5 hours per week, with some evening and weekend flexibility required.

Required Qualifications:

- Post-secondary education in a relevant discipline from a recognized college or university or significant working experience
- Minimum two (2) years of relevant experience and sound knowledge of HIV/AIDS issues
- Knowledge of harm reduction principles in order to serve people with complex needs within a health promotion framework
- Comfort and proficiency with venipuncture is essential, training can be provided
- Ability to think independently and respond with initiative, particularly in stressful situations
- Ability to work with diverse communities with respect, confidentiality, sensitivity, competence, creativity, innovation, cultural understanding, and non-judgment

Preferred Qualifications:

- Excellent interpersonal and problem solving skills with strong written and oral communication skills
- Strong organizational, time management skills as well as computer and data management skills

Nice to Haves:

- French and other language skills are considered an asset in supporting the communities we serve

What's in it for you:

With a strong focus on employee well-being and development, LIHC is proud to support our staff with a well-structured compensation plan:

- A competitive salary
- 100% employer-paid health and dental benefits
- Participation in the Healthcare of Ontario Pension Plan (HOOPP)
- Paid sick and emergency time to tend to self and family care
- Paid vacation time
- Paid time to promote mental well-being and prevent burnout
- Paid professional development time and funds to support your career goals
- Numerous interdisciplinary training opportunities to promote growth in your role

How to Apply:

If you feel you are the right person for this role, please send a cover letter and resume by email to jobposting@lihc.on.ca, stating the position title in the subject line of the email. Please also indicate in the body of the email where you learned of this opportunity.

With consideration for the COVID-19 pandemic, interviews may be conducted in-person with appropriate physical distancing or online via Zoom to best meet Public Health Guidelines and the needs of the selected candidates. If the use of Zoom presents a barrier for candidates, alternate methods can be arranged.

Submissions will only be accepted until March 15, 2021.

The Health Centre is committed to hiring staff that reflect the diversity of the clients and community that we serve.

Should you require accommodation in making an application please contact our office. We thank all applicants for their interest, only those selected will be contacted.

To learn more about the Health Centre visit us online at www.lihc.on.ca, follow us on Twitter @HealthCentre or like us on Facebook – London InterCommunity Health Centre.