

For more than 30 years, LIHC has provided health and social services to those who experience barriers to care including poverty, homelessness, language or culture, and complex and/or chronic health conditions including mental health and addictions.

Today, with five busy clinics in three of London's most under-served neighborhoods, the organization is viewed as a community leader in client-led service development and the advancement of partnerships improving access to vital services for people who are at the margins in our community.

Our team is looking for a colleague who is ready to take the next step in their career and assist in the transformation of the healthcare landscape in London. **You are who we are looking for if:**

- You are a people leader with examples of influence you can share in the interview.
- You have led through organizational change, and have successfully supported a diverse staff group, including direct and indirect reports.
- You enjoy using data and metrics to support decisions and to influence performance, supported by principles of harm reduction and health equity.
- You have a proven ability to appreciate the strengths of the people around you, and you create space and opportunities for those strengths to shine in support of accomplishing shared goals.
- You are creative and flexible and are always willing to new share ideas and approaches.
- You are ready for your next challenge, and the prospect of working in community health excites and inspires you.

How you will spend your time

Clinic Management - Supported by a Site Coordinator, through a servant leadership approach, you will support an interdisciplinary team of clinicians, regulated professionals, community workers, and support staff to deliver quality care within a welcoming and safe environment. Full cycle management includes human resources, budget, scheduling, workflow, quality, performance, client experience, and planning.

Systems Influence - Working closely with the Corporate Services team, you will utilize data and information to engage in quality improvement strategies, program management, liaising with funders and community partners. This includes assessing and responding to immediate needs of the community and opportunities for new resources for the community.

Staff Care - We are only as strong as each other. Time spent on caring for staff and the atmosphere in which they work, acknowledging change management needs and performance support requirements is weaved throughout everyday.

How we can grow your career

- You will be supported by a corporate services team with expertise in finance, data, human resources and communications.
- You will be supported by a team of peer managers at neighboring locations with expertise in serving clients within clinical and community settings.
- You will work closely with the Executive Director, growing your skills in working with senior leadership.

- You'll collaborate with partnering agencies and other community organizations, strengthening your capacity to co-create solutions with external organizations to better serve our clients.
- You will act as a change agent and leader in the community.

What we expect to see on a resume

- Post-Secondary completion in Health or Systems Leadership related field; required.
- 3+ years of leadership/supervisory experience; required.
- 3+ years experience within the public or non-profit sector; ideal.

What we will look for in the interview

Perseverance: Several examples of taking initiative, working effectively under pressure in a collaborative and supportive way.

Interpersonally Savvy: High degree of emotional intelligence and interpersonal skills with good judgement, discretion, and tact. Capacity to thrive within a diverse workplace.

Capable: Track record of achievement through engagement and continuous professional development demonstrating the ability to learn

Communication: Ability to be an influencer, adapting approach to various audiences, respect for diversity.

Our Work/Life Balance Approach

With a strong focus on employee well-being and development, LIHC is proud to support our staff with a well-structured compensation plan:

- A competitive salary suitable for someone upcoming in their career
- 100% employer-paid health and dental benefits
- Participation in the Healthcare of Ontario Pension Plan (HOOPP)
- Paid sick and emergency time to tend to self and family care.
- Generous paid vacation time, increasing with service tenure.
- Paid time to promote mental well-being and prevent burnout.
- Paid professional development time and funds to support your career goals.

A dress atmosphere best described as “casually professional”, a recognized Positive Space for staff and community, and a commitment to hiring staff that reflect the diversity of our clients and community we serve demonstrate we are an equal opportunity employer.

How to Apply

If you feel you are the right person for us and we are the right place for you, please send a brief introduction with your resume by email to jobposting@lihc.on.ca, stating the position title in the subject line of the email, no later than **June 22 2021, EOD**.

Should you require accommodation in making an application please contact our office. We thank all applicants for their interest, only those selected to proceed in the competition will be contacted.

To learn more about the Health Centre visit us online at www.lihc.on.ca, follow us on Twitter @HealthCentre or like us on Facebook – London InterCommunity Health Centre.